Melissa Ingwersen is a career banker with deep experience in commercial and corporate banking as well as strategic planning and leadership in matrix managed organizations. She has served clients ranging from Fortune 50 companies to start ups, and in every role has been known for her ability to understand and bridge client needs with sound banking practices. She has recruited and built teams, and in each role has driven growth in the businesses for which she was responsible. Ingwersen began her career at BancOhio (now PNC) as a credit analyst and rose through positions of increasing responsibility culminating in serving as the Central Ohio Market President for JP Morgan Chase from 2000-2010 and as Central Ohio Market President for KeyBank from 2011-2021. Ingwersen retired from Key in July of 2021.

Throughout her career Melissa has been actively engaged in the Central Ohio community serving both as a volunteer and leader for many organizations. Ingwersen served as the first female board chair of the Columbus Chamber of Commerce, Chair of the Franklin University Board of Trustees, Chair of the YWCA of Columbus board, and has been a member of numerous other boards and commissions. She was a longtime member of the Columbus Partnership, and prior board service included: ProMusica, Columbus Museum of Art, the Ohio Banker's League and the Ohio Chamber of Commerce. In many cases she also served on the Executive Committees of those Boards (not surprisingly often in the role of Finance Committee chair!). Ingwersen was also appointed to and served for several years on the boards of Columbus Downtown Development Corporation and Capitol South Urban Redevelopment Corporation. She is currently still an active member of the board of the Bexley Public Library (having served twice as Board Chair), a member of the board of Ohio Living Communities and serves on the board and several committees of the newly formed Adelphi Bank. Throughout her career she was regularly called upon to speak on a variety of topics related to banking and often, women in banking. In recognition of her leadership and contributions Ingwersen has received a number of awards including: YWCA Woman of Achievement, "Business First 40 under 40", and was selected to the Leadership Columbus Hall of Fame.

Melissa and her husband Frank live on the east side of Columbus and have two adult children. She enjoys travel, a variety of sports and a good book.