In April 2020, we surveyed 424 people currently employed in the new normal workforce to better understand today’s expectations, wants, and needs as we transition back to the physical work environment. 100% surveyed said COVID-19 has accelerated changes in the workplace for the foreseeable future. Here’s what we found:
Ongoing Disinfecting and Regular Cleaning is Paramount:

96% of those surveyed say increasing cleaning and disinfecting protocols on a regular basis is important.

90% of workers want to know what their company’s cleaning process is.

95% of today’s workforce expects the workplace to be fully disinfected prior to returning and rate it important.

88% of C-level leaders will be changing cleaning and disinfecting policies as well as openly sharing that with their employees.
Reconfiguring Space for Physical Distancing is a Reality:

73% want assigned seating.

58% of leaders are thinking differently about their current office square footage/real estate portfolios.

76% of people think we should eliminate shared seating.

58% of C-level leaders are planning to redesign their workplace for social distancing and 33% are undecided.

89% of workers think we need to limit the number of people in common areas, including conference rooms.

71% of people think adding dividers and partitions for open workstations is important.

NEW MAX OCCUPANCY: 4

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67% of C-level leaders said COVID-19 has changed their perception of working from home and are planning to have all/some of their employees work from home from now on.

50% of C-level leaders say they will consider increased usage of flexible co-networking environments in their new workplace strategy. Another 33% are undecided. Only 17% are not shifting to this model.

50% of C-level leaders plan to increase technology for more virtual meeting and collaboration.

74% of people ages 25-44 said it’s very important to be able to have a WFH option as compared to 53% of people ages 45-64.
People Can Be Productive While Working From Home:

- 30% of people feel more productive while working from home, and 42% feel they maintain the same level of productivity.
- 64% said eliminating their commute gave them more time.
- 53% credit a flexible schedule.
- 59% cited less distractions.
- 73% said they would be more comfortable working from home if they had a better home office set up like an ergonomic chair, a sit-to-stand desk, and monitor arms.
- 34% said technology like video conferencing helped them.
People Still Want a Physical Workplace Environment:

94% of people still want to have the physical workplace as an option to work within.

Only 12% of people still want to work in the office 100% of the time.

63% want to work at the office part of the time and remote the rest of the time.

19% want to work at a mix of the office, a co-working space, and from home.
Without a Physical Workplace People Miss:

- **25%** miss the ability to use meeting rooms and other private spaces.
- **72%** miss the social aspect of being with co-workers.
- **49%** miss visiting with customers.
- **46%** feel less connected to their team when 100% remote.
- **25%** miss the ability to use meeting rooms and other private spaces.
Contact us today to see how we can help you return to your physical workplace. We can help with cleaning/disinfecting, physical distancing, safety signage, work from home products, and PPE.

To learn more, please visit continentaloffice.com/request-a-consultation